

ABOUT OUR PHYSICIANS

Jennifer Bishop, M.D.

Dr. Bishop graduated from the University of Texas Medical School at San Antonio. She completed her internship and residency at the University of Texas Health Center at Tyler Family Practice Residency Program.

W. Blake Jenkins, D.O.

Dr. Jenkins graduated from the University of North Texas Health Science Center, Texas College of Osteopathic Medicine in Fort Worth. He completed his internship and residency at the Baylor Family Practice Residency Program in Garland.

Valerie K. Kasmiersky, M.D.

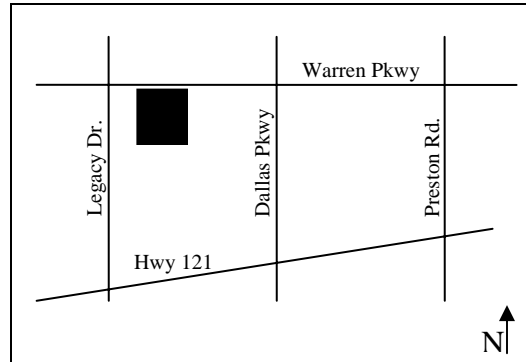
Dr. Kasmiersky graduated from the University of Texas Medical School at San Antonio. She completed her internship and residency at the John Peter Smith Hospital Family Practice Program in Fort Worth.

Mark G. Meehlhause, M.D.

Dr. Meehlhause graduated from the University of Iowa College of Medicine. He completed his internship and residency at the Baylor Family Practice Residency Program in Garland.

Thank you for choosing Baylor Family Medicine at Frisco as your primary care provider.

DIRECTIONS TO OUR OFFICE



We are located at the corner of Warren Parkway and Legacy Drive in the Stonebriar Health Center. Our office is in suite 115 on the first floor.



Jennifer Bishop, M.D.

W. Blake Jenkins, D.O.

Valerie K. Kasmiersky, M.D.

Mark G. Meehlhause, M.D.



Baylor Family Medicine at Frisco
5575 Warren Parkway, Ste 115
Frisco, Texas 75034
(972) 712 – 3652

www.baylorfamilymedfrisco.com

ABOUT OUR PRACTICE

The physicians at the Baylor Family Medical Center at Frisco are board certified in family practice and enjoy all aspects of family medicine from newborns through adulthood. We deliver general health care services which includes well-child care, urgent and non-urgent care, adult and child physicals, well-woman exams, and chronic prescription management.

We are committed to maintaining your good health and your care is our utmost concern. We make every effort to give each patient the attention you expect and provide the quality medical care you deserve.

As part of the Baylor Health Care System and HelathTexas Provider Network, our Mission is to provide quality, effective, and compassionate care for you and your family.

HOURS AND APPOINTMENTS

Monday - Friday	8:30 a.m. - 4:30 p.m.
Saturday	8:30 a.m. - 11:30 a.m.

Appointment scheduling begins at 8:30 a.m. The office is closed for lunch from 12:00 to 1:00. If you are ill, contact the office during business hours to schedule an appointment. The clinic phone number is (972) 712 – 3652.

Preventative care and physicals need to be pre-scheduled. One day prior to your scheduled appointment your home will receive a confirmation call to remind you of your visit.

As a courtesy to our physicians, please give us a reasonable notice if you need to cancel or change an appointment. This gives another patient an opportunity to be scheduled. Our no-show policy is available to you from the office manager upon your request.

TELEPHONE CALLS

Our telephone system is automated to facilitate your call. Please select the option described in the menu to direct your call.

AFTER HOURS

For a life-threatening EMERGENCY, call 911.

The on-call physician can be reached 7 days a week, 24 hours per day for URGENT concerns that cannot wait until the following business day. To have the on-call physician paged, call our office and give your contact information to the operator. The physician will then be paged and return your call. If you have not received a call back from the physician within 30 minutes, please notify the answering service.

We very much want to assist our patients with after hours urgent conditions. Please respect our physician's family time and reserve after hours calls for urgent issues only, such as determining if an emergency room or urgent care visit is needed for yourself or your family member. For answers to routine or NON-URGENT questions, please contact the office during regular office hours. At that time we will have access to you or your family members' medical records, which will allow us to render better care.

PRESCRIPTION REFILLS

If you need a prescription refill, please call your pharmacy. They will contact our office.

MEDICAL RECORDS

Medical records are confidential. We will not discuss your medical status with anyone without your authorization. If you are moving or transferring to a new physician, you must sign a HIPAA compliant medical release request. Records transferred to a physician are sent as a courtesy. There is a charge for records requested by any other party other than the requesting physician. The fee will vary according to the number of pages sent. There is a two-week turnaround time for the records to be forwarded. Immunization records require a 48-hour turnaround time to process. If requesting for yourself, please make a copy and keep for your permanent file.

FINANCIAL / INSURANCE POLICY

Our physicians are on many managed care contracts. It is the responsibility of the patient to be aware of the benefits provided by their plan. If we are a contracted provider on your insurance, we will file your insurance for covered services.

Payment is expected at time of service for your co-pay, deductible, co-insurance and non-covered services. We do accept many forms of payment including cash, check, MasterCard, VISA, American Express, and Discover Card.

Always present your insurance card when you come for your visit. This is very important in the ever-changing managed care environment. Please inform our front office of any insurance or other changes whenever you come into the office. If our doctors are not the designated primary care providers (PCP) listed on the card we may not be able to provide care to your child without additional cost to you.

In the case of a third party insurance claims (i.e. automobile insurance), we require payment upfront. It is the patient's responsibility to file a claim for reimbursement from the third party insurance company.

We may not be able to provide care to you or your family member without collecting for services in full.

REFERRAL POLICY

When you are referred to a specialist please allow 2 business days for the referral to be processed prior to your specialist's appointment date. Please contact our office to initiate required referrals. Your insurance determines the type of referral required.

HOSPITAL AFFILIATIONS

Baylor Medical Center at Frisco, Presbyterian Hospital of Plano, Baylor Regional Medical Center at Plano.